

# Introduction

Worship Ewing campus is changing Donation processing vendors.

These instructions outline how to cancel your current Giving account with the Elexio (PREVIOUS) donor platform and create a Giving account with the NEW vendor donor platform.

Instructions to cancel your recurring giving on our previous donation platform is on the bottom of this document.

# Instructions to create a new Donation Account:

#### Step 1: Open up new Giving page

- Copy the URL for new Giving page in to your browser:
  - https://coastalcares.coastalpay.com/company/EWINGCAMPUS/login

The following page will display:

wo	RSHIP C	HURCH	
L	.ogin		
Email			
Password			
			Ŕ
		Forgo	ot password?
	Login		~
Don't have a giv	ing account?	Create On	
	a	lick he Giving	ere to crea

#### Step 2: Create an new Giving account

- Click on the Don't have a giving account? Create One link
- The following page will display:

	Give Now	
	Personal Details	
Er	er your name and email to create an accou	int.
First name	Last name	
Email		
Password	Contirm Password	
This field is required	2	R.
This held is required		
	Create Account	
	Create Account	
	Already Have An Account? Sign In	

• Complete the form and click on the Create Button, and the following screen will appear.

	low History Hecurring	ACH
Donation Amount		
	°0.00	
Donation type		
🗳 Give One Time	9 1	Set Up Recurring
Frequency		
EVERY WEEK	EVERY 2 WEEKS	EVERY MONTH
Starting		
Sep 18,2024		
Cause		
Tithe & Offering/Ewing		•
Organization Name (optional)		
Organization Name		)
	Next	

### Step 3: Set up your account details and payment methods options:

Click on the down arrow in the upper right corner next to the Icon that has your first initial.

	Give Now History	Recurring	ACH	
Donation Amount				
	° <b>0</b> .(	00		
Donation type	•••			
😤 Give On	e Time	t	Set Up Recurring	Click the de
Frequency				arrow
EVERY WEEK	EVERY 2	WEEKS	EVERY MONTH	
Starting				
Sep 17,2024				
Cause				
Tithe & Offering/Ewing				
Organization Name (optional)				
Organization Name				

When you click on the down arrow, the following page will appear:

* WORSHIP CHURCH			<b>R</b> -
	Give Now History	Recurring ACH	Ruth Jarrett
Donation Amount	\$ <b>0</b> .(	00	Give Now My Account History Recurring ACH
Donation type	Dne Time	🕂 Set Up Recurring	SIGN OUT

Click on the My Account option:

	Give No	w History Recurring	ACH	R Ruth Jarre
		_		Give Now
	Donation Amount			My Account History
0	Click my account option	n <sup>\$</sup> 0.00		Recurring
	Donation type			ACH
	Sive One Time		Set Up Recurring	SIGN OUT
			<u> </u>	
	Frequency			
	EVERY WEEK	EVERY 2 WEEKS	EVERY MONTH	
	Starting			
	Sep 17,2024			
	Cause			
	Tithe & Offering/Ewing			•
	Organization Name (optional)			
	Organization Name			
	Organization Hallie			
		Next		

When the My Account option is clicked, the following screen will appear:

	Give Now History Recu	urring ACH
My Account	Name	Phone
Payment Methods	Name	Phone
Change Password	Email	
	Walter@gmail.com	
	Billing Address	
	Country	State
	United States	California
	City	Zip Code
	SOUTH SAN FRANCISCO	94080-1507

Complete the form and click the Save Button.

#### Step 4: Add a payment method

- Click on the add a Payment Method button on the left navigation bar, and choose a payment method. You can Give with a debit or credit card, or add a checking or savings account.
- Complete the form and hit save.
  - For address, use the Billing address associated with the payment method.

WORSHIP CHURCH		R
	Give Now History Recurring ACH	
My Account Payment Methods	Credit Card Bank	(Account
Change Password		
	No credit cards found	
	Add Payment Method	
	2024 Constal Pay	

### Step 5: Add a recurring payment

Add a recurring payment by clicking on the Give Now link on the horizontal navigation bar, and the following page will occur.

Giv	e Now History Recurring	ACH	
Donation Amount	¢ • • • •		
	°0.00		Click down arrow to displa
Donation type			Cause options
Sive One T	īme	🕂 Set Up Recurring	
Frequency			
EVERY WEEK	EVERY 2 WEEKS	EVERY MONTH	
Starting			
Sep 17,2024			
Cause			
Tithe & Offering/Ewing			
Organization Name (optional)			
Organization Name			
Organization Name			

- Choose a Donation Amount.
- Choose Donation Type.

- Give One Time.
- Set Up Recurring.
- Choose a Giving Frequency Option.
  - Every Week.
  - Every 2 Weeks.
  - Every Month.
- Choose a Starting Date.
- Choose a Cause by hitting the down arrow within the Cause bar to display the options.
- Click on Next and Choose a Payment Method, and click on the Pay Now button.

	Pay Worship Ewing Campus acce	ment Method pts debit cards, credit ca	rds and bank transfers.
ſ	Credit Card		Bank Account
	Visa		+
	260 Expiry: 01/29		Add New Card

The following message will display, and you will receive an email receipt to your address of record.

Ruth Jarrett 🗸
Thank you for your generosity!
Your gift of USD <b>\$1.00</b> towards Tithe & Offering/Ewing for Worship Ewing Campus was successful. We've sent a gift receipt to your email address jarrettruth412@gmail.com
Back to home
Thank you for your donation!
2024 © Powered by Coastal Pay

You are done!

# **CANCELING WITH THE PREVIOUS DONATION PLATFORM**

# Instructions to cancel recurring Donations with Elexio Giving Account:

#### Step 1: Open up the current Elexio Giving page and sign in.

• Click on the URL for the Giving page <u>Here</u>.

Worship Church	Give Now	Sign in	
My Donation Recurring		One-time	
Fund ~	\$ Amount		
	Submit!		
	Online Giving powered Need help	by Elexio Giving p?	

Once signed in, the following page will appear:

Worship Church		SA ~	
	Give Now Scheduled	History	
My Donation			
Recurring		One-time	
Fund ~	\$ Amount		
	Submit!		
	Online Giving powered by Elex Need help?	xio Giving	

## Step 2: Cancel your recurring payment.

• Click on My Scheduled to view Scheduled Payments, and the following screen will appear:

Wor	rship Church	SA ~
	Give Now Scheduled	nistory
Scheduled giv If any recurring required, a pro	<b>ring and payments</b> g payment was selected on a form submissior pcessing fee will apply in addition to each sche	Click this arrow to display your Recurrin where a processing fee payments <sup>d</sup> or eduled amount.
\$1.00	Twice a Month to <b>Project/Proyecto</b> S Visa x0260	• Recurring
	<b>\$1.00 to Project/Proyecto</b> Active Started: 09/17/2024 Duration: Ongoing / No end date Next gift: \$1.00 on 09/27/2024	Click here to delete Scheduled giving and payments
	Online Giving powered by Need help?	Elexio Giving

• Delete Scheduled Payments and the following screen will appear.



- Click on the Stop Payment button.
- Log out, and log back in to confirm recurring payments are no longer scheduled.
- You're Done.